

Terms of Service

Effective Date: July 8, 2025

IMPORTANT NOTICE: THESE TERMS OF SERVICE ARE SUBJECT TO BINDING ARBITRATION AND A WAIVER OF CLASS ACTION RIGHTS AS DETAILED IN SECTION 16 (SEE DISPUTE RESOLUTION BELOW). PLEASE READ THEM CAREFULLY. IF YOU DO NOT AGREE WITH THE ARBITRATION PROVISIONS AND CLASS ACTION WAIVER CONTAINED HEREIN, PLEASE DO NOT USE THE WEBSITE, TOKEN, OR ANY RELATED SERVICES.

1. Acceptance of Terms

These Terms of Service (the “**Terms**”) are a legal agreement between you (“**You**” or “**User**”) and Exploding Goblin LLC, a Delaware limited liability company (collectively with its affiliates, the “**Company**,” “**we**,” or “**us**”), the creator of the digital artworks (“**Artworks**”) and the \$GOB memecoin (the “**Token**”), governing your access to and use of the Company’s website which can be found at gob.wtf (the “**Website**”), as well as any official Discord server, forums, or social media pages or other community hubs operated by us (collectively, the “**Community Platforms**”) (the Website, Token, and Community Platforms may be collectively referred to as the “**Services**”). By accessing or using the Services or by acquiring (whether from us or a third-party), holding, or using the Token, you agree to be bound by these Terms, our Privacy Policy, which can be found at gob.wtf/privacy and are incorporated herein by reference, and all applicable laws and regulations (the “**Applicable Laws**”). If you do not agree to these Terms or the Privacy Policy, you must not use the Services.

2. Eligibility and Compliance

Age Requirement: The Services are offered and available to users who are eighteen (18) years of age or older. By using the Services, you represent and warrant that you are of legal age to form a binding contract with the Company and meet all of the foregoing eligibility requirements. If you do not meet all of these requirements, you must not access or use the Services.

Location and Sanctions: By using the Services, you represent that you are not located in, or a citizen/resident of, any jurisdiction where use of the Services or Token is prohibited by law, including but not limited to Cuba, Iran, Syria, North Korea, Russia, the Crimea region, Venezuela, or any other jurisdiction where Applicable Law prohibits you from accessing or using the Services. You are responsible for complying with all Applicable Laws, including those of your local jurisdiction. You also represent that you are not on any government-issued list of prohibited or restricted parties (such as the U.S. Treasury Department’s Specially Designated Nationals list or Blocked Persons Lists, the US Department of Commerce’s Denied Persons or Entity List, the US Department of State’s Debarred Parties List, the EU Consolidated List of Persons, Groups and Entities Subject to EU Financial Sanctions, or the Swiss SECO’s Overall List of Sanctioned Individuals, Entities and Organizations) (each, a “**Restricted Party**”). You

agree to comply with all U.S. and other applicable export control and sanctions laws in using the Services.

Responsibility: You are responsible for all activities that occur during your use of the Services. You agree that you shall monitor your use of the Services to restrict use by minors, and you will accept full responsibility for any unauthorized use of the Services by minors. You assume liabilities resulting from the minor's use of the Services, including the transmission of content or information to and from third parties via the Internet.

3. Changes to Terms

We may modify or update these Terms at any time. Changes may include, but are not limited to, suspending or discontinuing the Services—or any feature, product, or service offered through them—at our sole discretion, with or without prior notice. All changes are effective immediately when we post them, and apply to all access to and use of the Services thereafter. However, any changes to the dispute resolution provisions set out in Governing Law and Jurisdiction will not apply to any disputes for which the parties have actual notice on or before the date the change is posted on the Website.

Your continued use of the Services following the posting of revised Terms means that you accept and agree to the changes. You are expected to check this page from time to time so you are aware of any changes, as they are binding on you. You further agree that we shall not be liable to you or to any third party for any modification, suspension or discontinuance of the Services, or any service, content, feature or product offered through the Services.

4. Description of \$GOB and the Services

\$GOB The Token is a type of digital asset commonly referred to as a “meme coin.” It is inspired by art, internet memes, characters, and trends, and is intended solely for artistic, entertainment, social interaction, and cultural purposes. It has no inherent utility or functionality beyond its existence on a blockchain and does not grant holders any ownership rights, dividends, or claims to the Company's assets, revenues, or profits. The Company makes no promises of any current or future utility, and You expressly acknowledge and agree that You are not relying upon any such promises if you claim or purchase such Token.

Connecting Your Wallet: Users may be eligible to claim Tokens in accordance with the Allocation (as defined below). To receive Tokens from us, you must connect to the Website using a compatible digital asset wallet (“**Wallet**”). Wallets are provided by unaffiliated third parties, and your use of such Wallets is governed by terms provided by the applicable third party. We'll deliver Tokens that you claim through the Site directly to your Wallet. PLEASE TAKE THE UTMOST CARE TO PROTECT AND PRESERVE YOUR WALLET'S CREDENTIALS—WE CANNOT RECOVER TOKENS IF YOU LOSE ACCESS TO YOUR WALLET.

Tokens Acquired from Others: You agree to be bound by these Terms with respect to any Token you may acquire from third parties, or in any secondary market that emerges for the Token. You assume all risks associated with purchasing any Token on any secondary market.

No Utility or Ownership Rights: The Token has no inherent utility or functionality outside of its existence on the Solana blockchain. It does not grant you any ownership stake in any company, no voting rights, no dividends, and no rights to any profits or revenue. Holding the Token does not entitle you to any claim to the Company's assets, intellectual property, or any other rights.

No Investment Purpose: The Token is not an investment product. You should not acquire the Token with any expectation of profit or financial gain from the efforts of others. The Token is not being offered or sold as a security or investment contract, and the Company makes no, and expressly disclaims any, promise that the Token will increase in value or have any future market value at all. Any value the Token may gain is driven purely by speculative demand and community sentiment, similar to a digital collectible, and may rise or fall unpredictably at any time, and from time to time. It remains your sole responsibility to assure that the purchase or acquisition of a digital asset is in compliance with laws and regulations in your jurisdiction.

Services Provided: The Company's Services may include the Website (which provides information about \$GOB, news, and community content) and official community platforms (such as a Discord server or other social media groups) where Token holders and community members can interact. These Services are provided for community-building and informational purposes. We do not operate a cryptocurrency exchange or marketplace, and nothing included in the Services is, or is intended to be construed as, an offer to buy or sell any securities or financial instruments.

Fees: By using the Services, you agree to pay all applicable fees, including transaction fees on the blockchain network (such as gas fees), as well as a 2.5% fee, which is a token tax enforced by the \$GOB smart contract and applied to every \$GOB transaction. If you engage in transactions involving the Token, such as buying or selling on third-party platforms, you may incur additional fees as determined by those platforms. The Company is not responsible for any fees charged by third parties.

5. Disclaimers

By using the Services or holding the Token, you acknowledge and agree to the following important disclosures and risks:

1. **Volatility and No Guaranteed Value:** Cryptocurrency is extremely volatile. The Token's price and market value can fluctuate dramatically over short periods of time and may become worthless. The Company does not guarantee that the Token will hold any particular value, and you could lose some or all of any funds used to acquire the Token. Past performance is not indicative of future results. The Token's value can change rapidly and may drop to zero. Only spend funds on the Token that you are prepared to lose entirely.

2. **No Promise of Future Utility or Returns:** The Token is issued with no promise of future utility, features, or services from the Company. We are not obligated to develop any product, platform, or use-case for the Token. Owning the Token is for artistic and community recognition only, and you should not expect any profit, dividends, or other financial rewards from holding the Token.
3. **Not Financial or Investment Advice:** All information provided by the Company (on the Website, Community Platforms, or elsewhere) is for general informational and entertainment purposes. It is not financial advice. The Company is not an investment advisor, broker, or legal/tax advisor. Nothing we say or publish should be construed as a recommendation to purchase, sell, or hold any crypto asset, including, but not limited to, the Token. You are solely responsible for your investment decisions. If you are unsure, consider seeking advice from a qualified financial advisor. The Company makes no representation or warranty, express or implied, to the extent not prohibited by Applicable Law, regarding the advisability of purchasing digital assets, securities, funds, commodity interests, partnership interests, or other investments or funding or purchasing loans. The past performance of any investment, digital asset, loan, security, partnership interest, commodity, or financial instrument is not a guide to future performance. The Company does not offer fiduciary services and is not your agent, advisor, or fiduciary.
4. **Regulatory Uncertainty:** The regulatory environment for cryptocurrencies (especially meme coins) in the U.S. and other jurisdictions is evolving and uncertain. New laws, regulations, or guidance by government agencies could materially affect the legality, value, or use of the Token and the Services. The Company does not guarantee that the Token will not be subject to future regulation, such as securities or commodities laws. We may be required to suspend or discontinue certain Services or features if required by law or regulators. You agree that it is your responsibility to stay informed of and comply with any laws that might govern your holding or use of the Token.
5. **Technology and Security Risks:** Using cryptocurrencies and blockchain technology involves risks. You must use your own digital wallet (such as third-party wallet software or hardware) to hold and transact the Token. You are solely responsible for securing your wallet and private keys, and hardware devices. The Company cannot access or recover your Token if you lose access to your wallet or credentials. Transactions on the Solana network are irreversible, and mistakes (such as sending tokens to the wrong address or smart contract errors) cannot be corrected by the Company. Additionally, blockchain networks can experience technical issues, bugs, or cyber-attacks (e.g., 51% attacks, wallet exploits, malware) that can result in loss of Tokens or digital assets. You accept that the Company is not liable for any hacks, thefts, or technical failures beyond our control. The Company will not be responsible if someone else accesses your devices or wallet and conducts transactions.
6. **User Sophistication:** You represent that you have the necessary technical expertise and ability to review and evaluate the security, integrity, and operation of your wallet. You are financially and technically sophisticated enough to understand the inherent risks associated with using cryptocurrency and blockchain-based systems and upgrading your software and processes to accommodate protocol updates, and that you have a working knowledge of the usage and intricacies of digital assets, and in particular, you understand that blockchain-based transactions are irreversible.

7. **Tax and Legal Responsibilities:** You are solely responsible for understanding and fulfilling any tax obligations arising from your purchase, sale, or holding of the Token. The Company does not provide tax advice and is not responsible for calculating or collecting taxes for you. Additionally, you are responsible for ensuring your use of the Token and Services is legal in your locality. You are solely responsible for determining what, if any, Applicable Laws apply to your use of the Services. The Company is not responsible for determining the laws that apply to your place of residence or any other applicable jurisdiction. Notwithstanding the foregoing, we reserve the right to refuse or restrict the Token distribution in any jurisdiction if required by law.
8. **No Liability for Trading or Transactions:** Any purchase, sale, or trade of the Token that you engage in will likely occur on third-party platforms (such as decentralized exchanges) since the Company does not operate an exchange. These external transactions are completely outside of our control. We have no responsibility or liability for any losses or disputes arising from trades you conduct peer-to-peer or on any exchange or marketplace. Always review and follow the terms of any third-party platform you use to buy or sell Tokens.
9. **No Refunds or Reversals:** All transactions involving the Token are final, non-refundable, and irreversible. The Company is not responsible for recovering, refunding, or replacing lost, stolen, or incorrectly transferred Tokens.
10. **Emerging Technology and Network Risks:** Cryptocurrencies and blockchain technologies are emerging, evolving technologies. You acknowledge risks including, but not limited to, network failures, forks, disruptions, or regulatory actions affecting blockchain usability. The Company cannot guarantee the continuous functionality or availability of the blockchain or the Token. The Token or the blockchain on which it exists may become obsolete or no longer supported. In the event of a fork, the Company may decide to support only one branch, which may affect the functionality or value of your Tokens, and the Company has no obligation to support all resulting branches or outcomes, and you may have no recourse.
11. **Allocation Disclaimer:** The Company is committed to adhering to the token allocation and distribution plan to certain key personnel (the “Allocation”) as described in the Services. However, the Company reserves the right to modify the Allocation in response to: (a) regulatory changes that impact the legality, compliance, or feasibility of the Allocation; (b) force majeure events, including but not limited to acts of God, war, terrorism, natural disasters, pandemics, or other events beyond the Company’s reasonable control; (c) technical impossibilities that make the Allocation infeasible due to blockchain or smart contract limitations, errors, or malfunctions; (d) significant security risks that threaten the integrity of the Token or user safety; or (e) other unforeseen circumstances which the Company may determine in its sole discretion justify that modification. While the Company will make reasonable efforts to notify users of any changes, it does not guarantee exact fulfillment of the Allocation under these limited circumstances, and any modifications shall be at the Company’s sole discretion, with you agreeing to have no recourse against the Company for such changes. You acknowledge that the Services are in a “beta” stage and that the blockchain industry and related technologies are constantly evolving, which may necessitate adjustments in the specific cases described above.

By acknowledging these risks, you agree that you understand the speculative and high-risk nature of the Token and Services. The Token and Services are provided “AS IS” without any warranty, as further detailed below.

6. Accounts and Security

You may be able to create a user account or profile on our Website. You agree to provide accurate and current information when creating any account. You are responsible for maintaining the security of your account login credentials and for all activities that occur under your account or via your authorized wallet. Do not share your passwords or private keys with anyone. If you believe your account or wallet has been compromised, notify us immediately at help@trutharts.com. We are not liable for, and expressly disclaim, any loss or damage arising from your failure to secure your account or wallet.

7. Community Platforms and Conduct

The Company may host Community Platforms, for users to discuss the project and interact. By participating in any Community Platform, you also agree to abide by these Terms and any additional community guidelines we provide.

When engaging with our Community Platforms, you agree NOT to:

- Harass, threaten, or abuse other members or post content that is hateful, discriminatory, obscene, or unlawful.
- Impersonate the Company, our team, or any other person, or misrepresent your affiliation.
- Spam or promote unrelated products, schemes, or other crypto projects without permission (no unsolicited advertising or shilling).
- Disseminate false or misleading information about the Project, the Token, or any other project.
- Violate platform rules: You must adhere to the terms of service of the platform (e.g., Discord’s terms) in addition to our rules.
- Provide false or misleading information to the Company.
- Use the Token or Services in connection with images, videos, or other forms of media that depict hatred, intolerance, violence, cruelty, or anything else that could reasonably be found to constitute hate speech or otherwise infringe upon the rights of others.
- Attempt to circumvent any content-filtering techniques the Company employs.
- Mislead others to obtain other users’ credentials or passwords.

We reserve the right (but have no obligation) to moderate user content on Community Platforms and may remove any content or ban any user that violates these Terms or community guidelines, without notice. However, you understand that we do not control all user-generated content and may not be able to remove infringing material immediately. The Company is not responsible for any statements, representations, or user content provided by community members. Use the Community Platforms at your own risk and discretion.

Any content that you voluntarily post or share on our Community Platforms (for example, comments, images, suggestions) is considered non-confidential and non-proprietary. By posting content, you grant the Company a worldwide, royalty-free license to use, copy, modify, and display that content for operating the community and promoting \$GOB. Do not post any content that you do not have the rights to share or that you wish to keep private.

8. Prohibited Uses of the Services

You may use the Website and Services only for lawful purposes and in compliance with these Terms. You agree that you will NOT:

- Use the Services in any way that violates any applicable law or regulation, including but not limited to securities laws, anti-money laundering (AML) laws, or anti-terrorism financing regulations;
- Use the Services to engage in fraudulent or deceptive activities, including Ponzi or pyramid schemes, market manipulation, or to promote scams;
- Use the Services for the purpose of exploiting or harming minors in any way, or to distribute offensive, pornographic, or violent content;
- Transmit any unauthorized advertising or promotions, such as spam, junk mail, chain letters, or any other form of solicitation not approved by us in writing, in advance;
- Impersonate the Company, an employee of the Company, or any other person or entity, or falsely state or otherwise misrepresent your affiliation with any person or entity;
- Attempt to interfere with the proper functioning of the Website or Services. This includes not engaging in any activity that could disable, overburden, or impair our servers or networks;
- Introduce or transmit any malware or harmful code, such as viruses, Trojan horses, worms, or logic bombs that could damage or disrupt the Services or users' devices;
- Bypass, remove, decompile, reverse-engineer, or otherwise tamper with any security measures or software on the Website or Services, or attempt to gain unauthorized access to any systems or accounts related to the Services;
- Use any automated means (such as bots, scrapers, or spiders) to access or collect data from the Website without our express, written permission;
- Provide false or misleading information to the Company;
- Use the Token or Services to advertise, market, or sell any third-party product or service, except as expressly permitted in these Terms;
- Use the Token or Services in connection with images, videos, or other forms of media that depict hatred, intolerance, violence, cruelty, or anything else that could reasonably be found to constitute hate speech or otherwise infringe upon the rights of others;
- Sell, distribute for commercial gain, or otherwise commercialize merchandise that includes, contains, or consists of the Token or any Company intellectual property, except as expressly permitted in these Terms;
- Use or attempt to use another user's wallet without authorization from such user;
- Attempt to circumvent any content-filtering techniques the Company employs;
- Mislead others to obtain other users' credentials or passwords;
- Use data collected from the Services for any direct marketing activity (including without limitation, email marketing, SMS marketing, telemarketing, and direct marketing);

- Use the Services for any illegal or unauthorized purpose, or engage in, encourage, or promote any activity that violates any Applicable Law or these Terms;
- Use the Services to buy, sell, or transfer stolen, fraudulently obtained digital assets, or any other illegally obtained items;
- Deliberately engage in activities designed to adversely affect the performance of the Services;
- Upload, post, email, transmit, or otherwise make available through the Services any content that infringes any patent, trademark, trade secret, copyright, right of publicity, or other right of any person or entity;
- Engage in market manipulation, such as wash trading or insider trading, using the Services or Token; and/or
- Assist or encourage any third party in doing any of the above.

Violation of the above Prohibited Uses may result in immediate termination of your right to use the Services (and possibly the Token, to the extent we can restrict it) and may also result in legal action and/or reporting to appropriate law enforcement authorities.

The Company may, but is not obligated to, monitor or review the Services and content at any time. Without limiting the foregoing, the Company shall have the right, in its sole discretion, to remove any of your user content for any reason (or no reason), including if such content violates these Terms or any Applicable Law. If the Company becomes aware of any possible violations by you of any provision of these Terms, the Company reserves the right to investigate such violations, and the Company may, at its sole discretion, immediately terminate your license to use the Services, or change, alter, or remove your user content, in whole or in part, without prior notice to you.

9. Intellectual Property Rights

All content and materials on the Website and provided through the Services – including but not limited to text, graphics, logos, images, software, and audiovisual content – are owned by or licensed to Exploding Goblin LLC or its affiliates, and are protected by U.S. and international intellectual property laws (such as copyright, trademark, patent, and trade secret laws). \$GOB, our logos, and any related names or slogans are trademarks or service marks owned by the Company (or its affiliates/licensors). All trademarks and service marks on the Website other than our trademarks are the property of their respective owners. You are not granted any license or right to use any of these trademarks without our prior written permission.

License to Use Website: Subject to your compliance with these Terms and for long as you own a Token, the Company grants you a limited, revocable, non-exclusive, non-transferable worldwide license to access and use the Website and its content for your personal, lawful, non-commercial use only. You may not copy, reproduce, distribute, publicly display, or create derivative works from our content without our express prior written approval (which may be granted, withheld, conditioned and/or delayed in our sole and absolute discretion), except as allowed by law (such as under fair use). If you download or print any content from the Website,

you must retain all copyright and other proprietary notices. You must not remove, obscure, or alter any legal notices on any copies of content. Access to the Services and the licenses granted to you hereunder shall automatically terminate and all rights shall return to the Company if: (i) at any time you sell, trade, donate, give away, transfer, burn, or otherwise dispose of your Token for any reason to the extent permissible by law; (ii) you breach these Terms; (iii) you have a trustee, receiver, or similar party appointed for your property, become insolvent, acknowledge your insolvency in any manner, make an assignment for the benefit of your creditors, or file a petition of bankruptcy; (iv) you engage in any unlawful business practice related to the Token or Services; or (v) you initiate any legal actions against the Company.

License to Artwork in Token: Subject to and conditioned upon your compliance with these Terms, for as long as you own a Token, we grant you a limited, personal, non-exclusive, non-sublicensable, non-assignable (except pursuant to your transfer of the Token), worldwide license to display and perform the corresponding Artwork associated with the Token, solely and exclusively for personal, non-commercial use. We grant you no other rights, whether expressed or implied, with respect to the Token (in whole or in part), all of which we reserve. In particular, you receive no rights under any patent, trademark, trade secret or other intellectual property or proprietary right. This is true even if your exercise of any rights granted herein would be prevented, frustrated or impaired without such a license.

Restrictions on License: You may not modify or prepare any derivative work based upon any Artwork, or commercialize any Artwork, in whole or in part, or anything including or embodying it. Your license doesn't permit you to, and you won't, and you won't authorize, permit or assist any third party to:

- exercise any of the rights granted herein in any way that results in direct or indirect compensation, financial benefit or commercial gain of any kind to you or any third party;
- delete, remove or obscure any trademark notice, copyright notice or other proprietary rights notice on or in any Artwork;
- register or attempt to register any trademark or copyright or otherwise acquire intellectual property rights in or to any Artwork;
- exercise any of the rights granted herein to create, endorse, support, promote or condone any content, material or speech that is defamatory, obscene, pornographic, indecent, abusive, offensive, harassing, violent, hateful, racist, discriminatory, inflammatory or otherwise objectionable or inappropriate as we determine in our sole discretion;
- use the Token or Artwork, in whole or in part, in connection with any product, service, business, lobbying effort, political campaign, or message, or in any manner that could suggest or imply our sponsorship, affiliation or endorsement of any product, service, business, lobbying effort, political campaign, or message, or in any manner that is likely to cause confusion or dilute, blur or tarnish our rights in the Token or Artwork. Any use of a Token, including any goodwill generated by such use, will inure to our benefit;
- separate, unlink, or decouple any Artwork from the corresponding Token; or
- use the Token to create, offer for sale, advertise, promote, or sell anything, including any other token.

No Rights to Trademarks: Nothing in these Terms is meant to grant you any rights to any logos, trademarks, service marks, and trade dress associated with the Company, the Tokens and/or any other materials included on our Website or otherwise available through the Community Platforms (collectively, “**Trademarks**”). Unless you have our prior written approval (which may be granted, withheld, conditioned and/or delayed in our sole and absolute discretion), you may not use any Trademarks for any use that would require a license from us, including, but not limited to, to register any domain names or social media accounts using any Trademarks or to advertise or promote any other products or services.

Transfer and Sublicensing: The licenses granted in these Terms are non-transferrable, except that if you lawfully transfer ownership of your Token, the licenses granted to you above shall terminate upon the effective date of such transfer, and such licenses will be assigned to the new holder of the Token. As a condition to sales, transfers or similar transactions of the Tokens, the transferee agrees upon the acquisition of the Token that (a) the transferee is not a Restricted Party and (b) the transferee accepts these Terms. Further, if you choose to sublicense any of your licensed rights set forth above, you are only permitted to do so if any such sublicensees agree (i) that they are not Restricted Parties and (ii) that if your licensed rights are transferred (such as because you sell your Token), then any such sublicenses you have granted in such licensed rights will automatically terminate. Because virtually all public blockchains are licensed under open source licenses, it is possible that the blockchain may fork, merge, or duplicate the original blockchain that initially recorded ownership of your Token. In such case, any rights granted under these Terms to owners of any Token will only be granted to the lawful owners of such Token whose ownership is recorded on the mainnet version of the blockchain that is generally recognized and predominantly supported in the blockchain industry as the legitimate successor of the original blockchain (as determined in our sole discretion).

User Feedback: If you choose to provide feedback, suggestions, or ideas to the Company regarding the Project or Services, you agree that we are free to use and implement such feedback without restriction or compensation to you, and that you relinquish any claim to proprietary rights in such feedback.

Reservation of Rights: The Company reserves all rights in and to the Services and the Token not expressly granted to you under these Terms.

10. Third-Party Links and Services, User Disputes

Third-Party Links: The Website or community content may include links to third-party websites or services that are not owned or controlled by the Company (for example, links to news articles, external crypto tools, or user-shared links). These links are provided for convenience or informational purposes only. The Company does not endorse and is not responsible for any third-party content, services, products, or information. If you access third-party websites or services, you do so at your own risk, and your use of those sites is subject to their own terms and policies, not ours. The Company will not be liable for any damage or loss caused or alleged to be caused by or in connection with your use of any third-party sites or resources.

Third-Party Services: The Company is not party to any agreement between any users or third-party services. You bear full responsibility for verifying the identity, legitimacy, availability, functionality, and authenticity of Tokens or digital assets that you purchase or acquire from third parties using the Services or any other third-party services. The Company makes no claims about the identity, legitimacy, availability, functionality, or authenticity of other users, Tokens, any content associated with such Tokens, or third-party services. The Company cannot guarantee that any Tokens will always remain visible and/or available to be bought, sold, or transferred. The Company is not liable for any loss incurred by you in connection with any transfer or transaction that takes place on third-party platforms, including, but not limited to, losses incurred in connection with purchasing, renting, or forging digital assets.

Disclaimer: YOU AGREE THAT YOUR USE OF THIRD-PARTY SITES, SERVICES, AND RESOURCES, INCLUDING YOUR USE OF ANY CONTENT, INFORMATION, DATA, ADVERTISING, PRODUCTS, OR OTHER MATERIALS ON OR AVAILABLE THROUGH SUCH SITES, SERVICES, AND RESOURCES, IS AT YOUR OWN RISK AND IS SUBJECT TO THE TERMS AND CONDITIONS APPLICABLE TO SUCH SITES, SERVICES AND RESOURCES.

User Disputes: If there is a dispute between you and any other user or users of a third-party service, you agree that the Company is under no obligation to become involved in such dispute. You hereby release the Company and its affiliates from claims, demands, and damages of every kind or nature, known or unknown, suspected or unsuspected, disclosed or undisclosed, arising out of or in any way related to any transactions, agreements, interactions, dealings, and/or communications between you and any other users and/or any resulting disputes. If you are a California resident, you shall hereby waive California Civil Code Section 1542 which states: “A general release does not extend to claims which the creditor does not know or suspect to exist in his or her favor at the time of executing the release, which, if known by him or her must have materially affected his or her settlement with the debtor.”

11. Disclaimer of Warranties

AS-IS AND AS-AVAILABLE: THE TOKEN AND ALL SERVICES (INCLUDING, BUT NOT LIMITED TO, THE WEBSITE AND COMMUNITY PLATFORMS) ARE PROVIDED ON AN “AS IS” AND “AS AVAILABLE” BASIS, WITHOUT ANY WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED. YOUR USE OF THE SERVICES AND TOKEN IS AT YOUR OWN RISK.

TO THE FULLEST EXTENT PERMITTED UNDER APPLICABLE LAW, THE COMPANY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND ANY WARRANTIES THAT MAY ARISE FROM COURSE OF DEALING OR USAGE OF TRADE. WE DO NOT GUARANTEE THAT:

- THE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, OR THAT ANY DEFECTS WILL BE CORRECTED.

- THE INFORMATION PROVIDED ON THE WEBSITE (OR THROUGH THE SERVICES) IS ACCURATE, COMPLETE, OR UP-TO-DATE. (WHILE WE STRIVE FOR ACCURACY, THERE IS NO GUARANTEE AND WE ASSUME NO LIABILITY FOR ANY ERRORS OR OMISSIONS.)
- THE TOKEN OR ANY CONTENT ON THE WEBSITE IS FREE OF VIRUSES, MALWARE, OR OTHER HARMFUL COMPONENTS. YOU ARE RESPONSIBLE FOR USING UP-TO-DATE ANTIVIRUS SOFTWARE ON YOUR DEVICES.
- ANY SPECIFIC RESULTS OR OUTCOMES FROM THE USE OF THE TOKEN OR SERVICES. (FOR EXAMPLE, WE DO NOT WARRANT THAT HOLDING THE TOKEN WILL CONFER ANY PARTICULAR STATUS OR BENEFIT BEYOND WHAT IS EXPLICITLY DESCRIBED, WHICH IS NONE OF MONETARY VALUE.)

NO LIABILITY FOR CONDUCT OF THIRD PARTIES: YOU ACKNOWLEDGE AND AGREE THAT THE COMPANY IS NOT LIABLE, AND YOU AGREE NOT TO SEEK TO HOLD THE COMPANY LIABLE, FOR THE CONDUCT OF THIRD PARTIES, INCLUDING OPERATORS OF EXTERNAL SITES, AND THAT THE RISK OF INJURY FROM SUCH THIRD PARTIES RESTS ENTIRELY WITH YOU. THE COMPANY MAKES NO WARRANTY THAT THE GOODS OR SERVICES PROVIDED BY THIRD PARTIES WILL MEET YOUR REQUIREMENTS OR BE AVAILABLE ON AN UNINTERRUPTED, SECURE, OR ERROR-FREE BASIS. THE COMPANY MAKES NO WARRANTY REGARDING THE QUALITY OF ANY SUCH GOODS OR SERVICES, OR THE ACCURACY, TIMELINESS, TRUTHFULNESS, COMPLETENESS, OR RELIABILITY OF ANY CONNECTED CONTENT OBTAINED THROUGH THE SERVICES. THE COMPANY WILL NOT BE RESPONSIBLE FOR THE LOSS OF ANY DIGITAL ASSETS IN THE EVENT THE SERVICES ARE COMPROMISED. YOU ACKNOWLEDGE THAT YOU ARE RESPONSIBLE FOR TAKING DILIGENT STEPS TO INDEPENDENTLY VERIFY THE LEGITIMACY OF HYPERLINKS OR OTHER COMMUNICATIONS BEFORE CLICKING OR LINKING YOUR CRYPTOCURRENCY WALLET.

NO WARRANTY ON RECORDS: THE TOKEN IS AN INTANGIBLE DIGITAL ASSET THAT EXISTS ONLY BY VIRTUE OF THE OWNERSHIP RECORD MAINTAINED ON THE SOLANA BLOCKCHAIN. ALL SMART CONTRACTS ARE CONDUCTED AND OCCUR ON THE SOLANA NETWORK. THE COMPANY HAS NO CONTROL OVER AND MAKES NO GUARANTEES OR PROMISES WITH RESPECT TO THE OWNERSHIP RECORD OR SMART CONTRACTS. THE COMPANY MAKES NO OFFER OR INVITATION TO ACQUIRE, PURCHASE, TRANSFER, OR SELL TOKENS BEYOND WHAT IS EXPRESSLY STATED IN THESE TERMS.

NO OBLIGATIONS: NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THESE TERMS, THE COMPANY SHALL BE UNDER NO OBLIGATION TO INQUIRE INTO AND SHALL NOT BE LIABLE FOR ANY DAMAGES, OTHER LIABILITIES, OR HARM TO ANY PERSON OR ENTITY RELATING TO (A) THE OWNERSHIP, VALIDITY, OR GENUINENESS OF ANY DIGITAL ASSET; (B) THE COLLECTABILITY, INSURABILITY, EFFECTIVENESS, MARKETABILITY, OR SUITABILITY OF ANY DIGITAL ASSET; OR (C) ANY LOSSES, DELAYS, FAILURES, ERRORS, INTERRUPTIONS, OR LOSS OF DATA OCCURRING DIRECTLY OR INDIRECTLY BY REASON OF CIRCUMSTANCES

BEYOND THE COMPANY'S CONTROL, INCLUDING WITHOUT LIMITATION THE FAILURE OF THE SOLANA NETWORK OR OF A THIRD-PARTY SERVICE PROVIDER.

NO ADVICE OR INFORMATION (ORAL OR WRITTEN) OBTAINED FROM THE COMPANY OR THROUGH THE SERVICES SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THESE TERMS.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES BEYOND THOSE EXPRESSLY STATED HEREIN.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES, SO SOME OF THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU. IN SUCH CASES, ANY IMPLIED WARRANTIES ARE LIMITED TO THE MINIMUM SCOPE AND DURATION PERMITTED BY LAW.

12. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY LAW, IN NO EVENT SHALL EXPLODING GOBLIN LLC, ITS AFFILIATES, OR THEIR RESPECTIVE DIRECTORS, OFFICERS, EMPLOYEES, AGENTS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES WHATSOEVER ARISING OUT OF OR RELATED TO YOUR USE OF (OR INABILITY TO USE) THE TOKEN OR SERVICES, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITATION OF LIABILITY APPLIES TO ALL DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO:

- FINANCIAL LOSSES (SUCH AS LOSS OF PROFITS, REVENUE, BUSINESS OPPORTUNITIES, CRYPTOCURRENCY OR TOKEN VALUE, GOODWILL, OR ANTICIPATED SAVINGS);
- DATA LOSS OR CORRUPTION;
- PERSONAL INJURY OR PROPERTY DAMAGE;
- THIRD-PARTY CONDUCT (INCLUDING ILLEGAL OR HARMFUL ACTIONS OF OTHERS ON THE SERVICES, LIKE HACKING OR DEFAMATORY STATEMENTS); AND/OR
- LOSS OF USE, DATA, GOODWILL, AND PROFITS, PROPERTY DAMAGE, OR OTHER TANGIBLE OR INTANGIBLE LOSSES, INCLUDING ECONOMIC LOSS, ARISING OUT OF OR RELATED TO YOU OR YOUR INABILITY TO USE THE SERVICES AND INTEGRATED THIRD-PARTY SERVICES, OR LOSS OF DIGITAL ASSETS, ESPECIALLY DUE TO REDUCTION OF AVAILABILITY, CANCELLATION OR MODIFICATION, HACKING ATTACKS, FAILURE, MALFUNCTION, OR OCCURRENCE OF OTHER ERRORS IN THE OPERATION OF THE SERVICES OR INTEGRATED THIRD-PARTY SERVICES.

IN NO CASE SHALL THE COMPANY'S AGGREGATE LIABILITY TO YOU FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THESE TERMS OR YOUR USE OF THE SERVICES OR TOKEN EXCEED THE AMOUNT (IF ANY) THAT YOU PAID TO US FOR

THE USE OF THE SERVICES OR TOKEN OR ONE HUNDRED U.S. DOLLARS (\$100), WHICHEVER IS LESSER. (MANY USERS ACQUIRE THE TOKEN FROM THIRD PARTIES, AND IN SUCH CASES YOU MAY NOT HAVE PAID THE COMPANY ANYTHING AT ALL.) IF NO FEES ARE PAID TO THE COMPANY FOR THE SERVICES, YOU SHALL BE LIMITED TO INJUNCTIVE RELIEF ONLY, UNLESS OTHERWISE PERMITTED BY LAW, AND SHALL NOT BE ENTITLED TO DAMAGES OF ANY KIND FROM THE COMPANY, REGARDLESS OF THE CAUSE OF ACTION.

EXCEPTIONS: THE ABOVE LIMITATIONS DO NOT APPLY TO THE EXTENT PROHIBITED BY LAW. CERTAIN JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES, SO SOME OF THESE LIMITATIONS MAY NOT APPLY TO YOU. NOTHING IN THESE TERMS SHALL LIMIT OR EXCLUDE LIABILITY FOR THE GROSS NEGLIGENCE, FRAUD, OR INTENTIONAL MISCONDUCT OF THE COMPANY, OR FOR DEATH OR PERSONAL INJURY CAUSED BY THE COMPANY'S NEGLIGENCE WHERE LEGALLY PROHIBITED.

YOU ACKNOWLEDGE AND AGREE THAT THE COMPANY HAS OFFERED THE TOKEN AND SERVICES AND SET ITS PRICES (IF ANY) IN RELIANCE UPON THE DISCLAIMERS AND LIMITATIONS OF LIABILITY SET FORTH HEREIN. THESE DISCLAIMERS AND LIMITATIONS FORM AN ESSENTIAL BASIS OF THE BARGAIN BETWEEN YOU AND US. YOU ACKNOWLEDGE AND AGREE THAT THE COMPANY HAS MADE THE SERVICES AVAILABLE TO YOU AND ENTERED INTO THESE TERMS IN RELIANCE UPON THE WARRANTY DISCLAIMERS AND LIMITATIONS OF LIABILITY SET FORTH HEREIN. THE COMPANY WOULD NOT BE ABLE TO PROVIDE THE SERVICES TO YOU WITHOUT THESE LIMITATIONS.

13. Indemnification

You agree to indemnify, defend, and hold harmless Exploding Goblin LLC, its parent, affiliates, and their respective officers, directors, employees, and agents (collectively, the “**Indemnified Parties**”) from and against any and all claims, liabilities, damages, losses, and expenses (including reasonable attorneys' fees) that arise from or relate to: (a) your use or misuse of the Token or Services, or anything related thereto; (b) your violation of any of these Terms or any other policies posted via the Services; (c) your violation of any law or regulation or the rights of any third party; or (d) any content or information that you post or transmit through the Services (for example, your communications on the Community Platforms).

We reserve the right to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which case you agree to cooperate with our defense. You agree not to settle any such matter without the prior written consent of the Company. Your indemnification obligations will survive any termination of these Terms or your use of the Services.

14. Termination

These Terms are effective as to each User until terminated by either the Company or the User in accordance with these Terms. You may terminate your agreement with these Terms at any time by discontinuing all use of the Services and the Token (including selling or burning any Tokens you hold, if you wish). The Company may terminate or suspend your access to the Services (including banning you from community channels) at any time, with or without cause, and with or without notice, in its sole and absolute discretion. For example, we may terminate these Terms and your access if we believe, in our sole discretion, that you have violated the letter or spirit of these Terms or any applicable law, or if the Company discontinues the Project or Services.

Upon termination for any reason: (i) all rights granted to you under these Terms will immediately cease; (ii) you must immediately cease all use of the Services and any content obtained through the Services; and (iii) Sections of these Terms which by their nature should survive termination (such as Disclaimers, Limitation of Liability, Indemnification, Dispute Resolution, and Miscellaneous provisions) shall continue to remain in effect.

Please note that since the Token is decentralized and lives on the blockchain, the Company cannot delete or destroy your Tokens; you are free to transfer or sell them even after termination of these Terms (unless otherwise required by law). However, you will no longer have any right to use the Company's Services or community, or to expect any support or interaction from the Company.

15. Governing Law

These Terms, and any dispute or claim arising out of or related to these Terms, the Token, or the Services, shall be governed by and construed in accordance with the laws of the State of Delaware and the federal laws of the United States applicable therein, without giving effect to any conflict of law principles that might result in the application of the laws of another jurisdiction.

If for any reason a claim proceeds in court rather than in arbitration (as set forth below), or if any matter is permitted to be litigated in court, you and the Company agree that the exclusive jurisdiction and venue for such proceedings will be the the Court of Chancery located in the State of Delaware, and you waive any objection to jurisdiction and venue in such courts. You agree to submit to the personal jurisdiction of such courts for litigating any such claims.

16. Dispute Resolution and Arbitration Agreement

Please read this section carefully. It requires you to arbitrate disputes with the Company and limits the way you can seek relief. By agreeing to these Terms, you and the Company waive the right to a trial by jury or to participate in a class action.

Initial Dispute Resolution:

Mindful of the high cost of legal disputes, not only in dollars but also in time and energy, both you and the Company agree to the following dispute resolution procedure: In the event of any

controversy, claim, action or dispute arising out of or related to any transaction conducted on the Sites, or the breach, enforcement, interpretation, or validity of this Agreement or any part of it ("Dispute"), the party asserting the Dispute shall first try in good faith to settle such Dispute by providing written notice to the other party (by first class or registered mail) describing the facts and circumstances (including any relevant documentation) of the Dispute and allowing the receiving party thirty (30) days in which to respond to or settle the Dispute. Notice shall be sent (a) to the Company at 333 SE 2ND AVE STE 2000 MIAMI FL 33131 and (b) to you at the addresses provided to the Company.

Both you and the Company agree that this dispute resolution procedure is a condition precedent which must be satisfied prior to initiating any arbitration or filing any claim against the other party.

Binding Arbitration:

To the extent you cannot resolve any Dispute through the informal dispute resolution procedure described above, a Dispute shall be resolved through binding individual arbitration. You agree to give up your right to go to court to assert or defend your rights under this Agreement and with respect to any Dispute. You and the Company expressly delegate to the arbitrator the authority to determine the arbitrability of any Dispute, including the scope, applicability, validity, and enforceability of this arbitration provision.

You may begin an arbitration proceeding by sending a letter requesting arbitration to the Company. You agree that the arbitration shall be conducted by the American Arbitration Association ("AAA") pursuant to its Consumer Arbitration Rules ("AAA Rules"), as modified by this Arbitration Agreement. The AAA Rules are available on the AAA's Services www.adr.org, or by calling the AAA at (800) 778-7879. In the event the AAA is unavailable or unwilling to hear the Dispute, the parties shall agree to another arbitration provider. Payment of all filing, administration and arbitrator fees will be governed by the AAA's applicable rules. The Company will reimburse those fees for claims totaling less than \$10,000 if the arbitrator rules in your favor on any material aspect of your claim. The Company waives its right to seek attorneys' fees and costs in arbitration. However, if your claim is deemed by the arbitrator to be frivolous or brought in bad faith or with an improper purpose, as measured by the standards of Federal Rule of Civil Procedure 11, then the arbitrator may award the Company the reimbursement of its costs and arbitration fees against you and/or your counsel. You may choose to have the arbitration conducted by telephone, based on written submissions, or in person in the county where you live or at another mutually agreed location. You further agree that if your arbitration claim is filed at or around the time of other similar claims by the same or related counsel, you agree that your claim may be temporarily stayed or phased to allow the AAA to establish efficient and fair adjudication procedures.

In lieu of arbitration, either you or the Company may bring any individual claim in small claims court consistent with the jurisdictional and dollar limits that may apply, as long as it is brought and maintained as an individual claim. You further agree that if your arbitration claim is filed at or around the time of other similar claims by the same or related counsel, you agree that your

claim may be temporarily stayed or phased to allow the AAA to establish efficient and fair adjudication procedures.

This Arbitration Agreement shall be governed by, and interpreted, construed, and enforced in accordance with, the Federal Arbitration Act. The terms of the Arbitration Agreement provisions shall survive after this Agreement terminates or your use of the Sites ends. Except as set forth above, if any portion of this Arbitration Agreement is deemed invalid or unenforceable, it will not invalidate the remaining portions of the Arbitration Agreement.

Waiver of Right to Bring Class Actions and Representative Claims:

All arbitrations shall proceed on an individual basis. The arbitrator is empowered to resolve the Dispute with the same remedies available in court, however, any relief must be individualized to you and shall not affect any other customer. **You and the Company agree that each may bring claims against the other in arbitration only in your or their respective individual capacities and in so doing you and the Company hereby waive the right to a trial by jury, to assert or participate in a class action lawsuit or class action arbitration (either as a named-plaintiff or class member), and to assert or participate in any joint or consolidated lawsuit or joint or consolidated arbitration of any kind.** If a court decides that applicable law precludes enforcement of any of this paragraph's limitations as to a particular cause of action, then that cause of action (and only that cause of action) must remain in court and be severed from any arbitration.

Opt Out:

If you do not wish to be bound by this Arbitration Agreement and Class Action Waiver, you must notify us by written notice within 30 days of first accepting these Terms. Your written notice must include your name, mailing address, and a clear statement that you wish to opt out of arbitration. Send the opt-out notice to help@trutharts.com or the physical address provided below. If you opt out properly, then Section 16 will not apply to you; however, all other parts of these Terms remain in effect. (Opting out of this arbitration provision has no effect on any previous or other arbitration agreements you may have with us.)

Severability of Arbitration Provisions:

Except as provided in the Class Action Waiver above, if any portion of this Dispute Resolution section is found to be invalid or unenforceable, that portion shall be severed, and the remaining provisions will remain in full force and effect. This Section 16 shall survive any termination of the Terms.

17. Miscellaneous

Entire Agreement: These Terms (along with any documents incorporated by reference, such as our Privacy Policy) constitute the entire agreement between you and Exploding Goblin LLC

regarding the Services and the Token, superseding all prior or contemporaneous understandings, communications, or agreements between you and us, whether oral or written, regarding the same subject matter. Specifically, the arbitration provisions set forth in Section 16 (Dispute Resolution and Arbitration Agreement) of these Terms shall supersede and take precedence over any arbitration provisions contained in the terms of service of any other websites operated by the Company or its affiliates. In the event of any conflict between these Terms and any other terms, policies, or agreements of the Company or its affiliates, including those on other websites, these Terms shall prevail.

Severability: If any provision of these Terms is held by a court or arbitrator of competent jurisdiction to be invalid, illegal, or unenforceable for any reason, that provision shall be enforced to the maximum extent permissible and the remaining provisions of the Terms will remain in full force and effect.

Waiver: Our failure to exercise or enforce any right or provision of these Terms shall not operate as a waiver of that right or provision. Any waiver of any provision of these Terms will be effective only if in writing and signed by an authorized representative of Exploding Goblin LLC.

Assignment: You may not assign or transfer any of your rights or obligations under these Terms without our prior written consent. We may assign or transfer our rights and obligations under these Terms to an affiliate or in connection with a merger, acquisition, reorganization, or sale of assets, or by operation of law, or any other legitimate business transaction.

No Third-Party Beneficiaries: These Terms are for the benefit of you and the Company (and our successors and permitted assigns). Except as expressly provided in these Terms, no third party has any rights to enforce any term of this Agreement.

Relationship of Parties: Nothing in these Terms creates any agency, partnership, joint venture, or employment relationship between you and the Company. You and we are independent contractors.

Force Majeure: The Company will not be liable for any delays or failure in performance of the Services or any obligations hereunder resulting from acts beyond our reasonable control, including acts of God, war, terrorism, natural disasters, power or internet outages, labor disputes, or governmental actions.

Headings: Section headings in these Terms are for convenience only and have no legal or contractual effect.

Copyright Infringement: If you believe that any contributions of other users violate your copyright, please submit a notification to help@trutharts.com for instructions on sending the Company a notice of copyright infringement. It is the policy of the Company to terminate the user accounts of repeat infringers.

Export Control: You may not use, export, import, or transfer the Services except as authorized under the laws of the United States and the jurisdiction in which you obtained the Services, and any other Applicable Laws.

Survival: Any sections of these Terms which expressly survive termination of these Terms, or which, by their nature, should reasonably survive termination of these Terms, shall survive termination. Without limiting the generality of the foregoing, the terms contained in Sections 5 (Important Disclaimers), 8 (Prohibited Uses), 9 (Intellectual Property Rights), 11 (Disclaimer of Warranties), 12 (Limitation of Liability), 13 (Indemnification), and 16 (Dispute Resolution) shall survive termination of these Terms.

Electronic Communications: You consent to receive notices electronically via email or the Website.

Release: To the fullest extent permitted by law, you irrevocably and unconditionally release, acquit and discharge us and our successors and assigns from any and all past, present and future claims, demands, damages, fees, costs, rights and causes of action, known or unknown, suspected or unsuspected, disclosed or undisclosed, existing or contingent, direct or derivative, that have existed or may have existed, or that do exist, arising out of or related to: (a) acts or omissions of third parties, including disputes between users, or (b) other matters for which you have agreed that we are not responsible or liable. In particular, you knowingly and voluntarily waive all rights and benefits that you may have as a result of Section 1542 of the California Civil Code, which states: "A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS THAT THE CREDITOR OR RELEASING PARTY DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE AND THAT, IF KNOWN BY HIM OR HER, WOULD HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR OR RELEASED PARTY."

18. Contact Us

If you have any questions, concerns, or notices regarding these Terms or the Services, you may contact us at:

- **Contact Email:** help@trutharts.com
- **Contact Address:** Truth Arts Inc. 333 SE 2ND AVE STE 2000 MIAMI FL 33131

Please include in any correspondence your name and contact information, and a clear description of your question or concern.